OVERVIEW



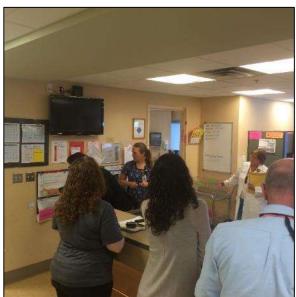
Daily Engagement System

1. Purpose:

Leaders engage their team to be **reactive** to current problems, **proactive** with upcoming work, and **creative** with opportunities for improvement

2. Process:

- Conduct daily huddles
- Use visual management to see, learn and act as a team
- Review key performance indicators to identify signals of process degradation
- Practice the 4C's (Concern, Cause, Countermeasure, Check) to remove small problems
- Plan the day using visual tools representing the adaptation of their 5M's (Manpower, Materials, Machines, Methods, and Mother Nature)
- Experiment with ideas to improve current best practices and meet strategy deployment goals



3. Tools:

TANDARD WORK: AN work shall be highly specified us to content, sequence, timing and sutcome.	STANDARD WORK: AV work shall be highly specified as to content, seasonice, timing, and outcome.	18 min: Her 3 Lawfer awa ORL Improvement run duet to show how standed work is improved Also not in average and farget					
Start-of-Shift Huddle Guide	Daily Engagement System Gemba Walk (Tier 1) – Standard Work	48'emed?					
August: Sus en a Team, bean en a Team, Act eu e Team	Date: Department:	Affects) the gap detailed if a nar of the formed and detailed?					
mini trapaging ourselves and celebrating i suberi one of the following wwo to connect and indiry	Location: Quality Assessor	2 Conception Amer					
har a MONENT OF TRUTH Yory - Partial a sharid in averaging for	Park 1 / 4 Metric Boxiew 20 min 2 min: Law bodie Social the outers	2 After the leading concerner states					
Build out we use and share the impact LESSON	 Fercing the support for cost or, to strengthen properties of its outline cost on Syta, also the support 6. 	🖉 jaur form reacting your large té					
	stay has brack even as a readily and them.	after a one late und are inted to					
	Wate introductions, Inscensing, and date separations of each participants.	2 August Anternation Sec. 27					
	 The Direction manager/againstee: Apply to an proven of Salary, "Dely pagagers Costern 	E what do'ne town how?					
	 Explorator from as second as support to Tex 10 and a software representation. 	E the effect was the end of the effect of th					
inter Running bedry i werk legether-Bedrie oder noverne kenne, entligt ert nes ern werk	 The 2 Leader (aptional participant if not the T1 Leader's Legal: Assure Leader user coopying Kata; coech as 	When a Wat deep street term is a					
	crowd	must to emprove the sinesard work?					
	 Buality Assessor: Observe, score and document observations/apportunities. Walt for the end to add qualificity. 	When as you expect to Acar?					
	3 min: 2-up Leader reviews part commitments and stabus	3 minutes: Tier 3 leader leads the reflection					
	1. Resimption constraints	 What work we hwile problem solving and learning? New cools we in procession? 					
		 What one thing could the Tier 3 beam do to map the Tier 2 beam? What convertiger is the new 2 Take potential of the last. 					
	3. Deletance one point of price (a recent problem that has been solved or target reached)	A What contractors ad an desired to be be be been as a second sec					
	•						
	12 min: The 1 Leader selects CRE KPI to show process stability and satisfied performance.						
	What is the gap futures in the RPF darget and	"Yes sense a contract all, the finder applied to a the track of the set from the first					
nin: Improving today for a better increases	ectari/						
while Boards Fillian by pillion, review prior day performance, pauses, and ideas to experiment to eithin rate the pauses	of and is not rate, at is an internet one of the	Part 3 / 4: Standard Work - 20 min					
	taant/	20 min: Tier 2 Leader shows how standard work is suitained (limit the number of participants)					
ngenever erk Sound: dae ownen sinere keen ng and nori soos for idea in the DOING column free ownen invocute. AFRONTE IDEAS	Variat pountainmeasurain (terraporary or	Solver a precess. Nake an error one with					
	inversion with present and the selected provide the selection of the selec	hter: Ets employment;					
	 Susceptibility of the second se	Observe the work to contensional the strips					
min: Supporting the work and improvement	Kanat dan yana kundus?	and quality outcomes					
	for interface through an through and	Mentify vision's control () accounted by tools (
and does the second over day was the second	While the party francy ment experiment for	to a poor the work					
	improve the standard secret/						
	White the year expect ?	Armini hervideourneytatter tu uner tre settatio anti i manevistandiari evans					
	Zonie Re- Divado data die osies	VETHALS OD 200 WITHOUT MEX.					
tilist skultange me jan zanansnan jimt samot tev os had by slet tismé	7-6 Key Palito minute indicators (RPI) are selected for monitoring.	Reflect on learning from this observation.					
	DV-are updated on the stendard results prior for factor's citil. Prior following a skated when not						
	Ded STIS have operative accurate to a part to projectively prevent brokes today. Protecting unable to be received to the span- transmissional	Part 4 / 4: Close - 5 min 2 min: Thank-You and Sham Hed by The Steedard.					
		2. That's the part of parts for the rid we are commitment to particular, a monovement					
		 Select Junio da Valencia Sectore actante Report Dat SRCI. 					
		Statis-In State Costa Costa Costa					
		Value Dates					
r.		SRG Vale Dave: brainscreent					
ck line Badde line Badde line		- 128 Le Bart Francesco El Consector					
ck line Badde line Badde line		VRD View Books (Very Starford					
		Vision Vision Commission Vision Commission Commis					

Huddle Standard Work

Manager Coaching Standard Work



Key Performance Indicators	M	T 10/	10 m	TH 10/	F	M	10,	- W	74		M	+ 10	10	TH 19/				L		ES(BO)			and the second second		
Date Cart completion	18	19	伯	11	12	<i>'</i> 15	16	'n	18		22	23	24	25	Real	34	- Const			Notes		1	and the second	Non II.	110
BN 9 am Mammo Screening 85 %	3/3	7159; viq		1009. Vi	1002 V	100%	1002	100%	1002	75A. 344	989. 711		867	100%			<u>8</u> -	16							
Colon concer Screen 85%	-	972 972		राज्य (व्यान	1009.	57E	16% UK		1144 3/6		調調	-2		の現め	•			10	1		Press	161 1			
Depression Screening 90%	1219. 2015:	90% 2%61		1009.	ent talio	929 22/31	901 2861	१२% 2.5.) हर 		95% 10h2	152 2967 12969		872 2400	968. 271/28	•				12	3	Law	80 3			A A A A A A A A A A A A A A A A A A A
Neekly OT Target 521 WWK	1 . I.S.	X	X	X	3.78	X	X	X	X		X	X	X	X	•					Surgene 10		8 (0 0			
8:30 Daily	-	4	*	*	*	*	*	*	*	*	*			*	•			15	6	-		l			

Key Performance Indicator Board

5M Planning Tools



4C's Idea Board

Improvement Metric Board

4. People:

- Executives:
- Managers:
- Front Line Team:

Ensure the system drives behaviors aligned with the organization's values Use humble inquiry to coach managers. Celebrate accomplishments Equip and encourage teams to make relevant decisions and act Coach front-line leader. Recognize and reinforce ideal behaviors Plan the day, solve problems, improve standard work, own process results

Demonstrate the courage to elevate problems, share ideas, and test them

5. Implementation Phases:

a. Form the Team:

- Understand Daily Engagement System
- Activate daily huddles to build the team
- Identify the key performance indicators
- b. Plan to Win:
 - Use key performance indicators
 - Translate 5M's and make them visual
 - Define leader standard work

c. Address Problems:

- Conduct root cause analysis
- Escalate problems with tier management

d. Improve Processes:

- Experiment with ideas with improvement tools
- Learn and apply A3 thinking
- Conduct value stream analysis
- Conduct Kaizen workshops

