

# Value Stream Mapping



## LEARNING OBJECTIVES

- Understand when and how to use Value Stream Mapping
- Use of value stream map symbols to describe physical and information flow
- Define flow interrupters and represent them on the map
- Imagine and design a future state map using the 4 rules of the Toyota Production System
- Create and manage a plan to move from the current state to the future state

## DESCRIPTION

Value stream mapping is a technique used to document, analyze, design and improve the flow of materials and information required to bring a product or service to a consumer. It is a method involving the creation of a visual summary map to show and highlight the following five factors:

1. Value from a customer view point
2. Waste identification
3. Creating flow to eliminate queues
4. Developing pull to respond to customer demand
5. Striving for perfection to create efficiency

During the workshop, the participants will use case study to learn by going, creating a current state map, a future state map, and an implementation plan to achieve the desired future state.

In-Person Format: 8-hour workshop

Virtual Format: 3 x 2-hour Zoom sessions

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