

# 4 Types of Problems



## LEARNING OBJECTIVES

- Identify and frame problems
- Describe problem types and their respective methodology
- Use 4Cs to remove the many “pebbles in the shoes” (Type 1)
- Practice A3 thinking to remove gaps from standards (Type 2)
- Explain strategy deployment to achieve new targets (Type 3)
- Understand the paths to innovation (Type 4)

## DESCRIPTION

The workshop provides an overview on problem categorization and appropriate problem-solving methodologies. It constitutes the foundation in problem solving. Participants will learn how to sort out problems faced, avoid “hammer & nail” traps, pick the right problem-solving tool, sustain gains, and grow their capability and speed to problem-solve.

This is a hands-on workshop. The instructor provides the concepts and the participants learn by doing using case studies. Participants will also assess the quality of problem solving.

In-Person Format: 8-hour workshop

Virtual Format: 3 x 2-hour Zoom sessions

## Lean Management Systems