

A3 Thinking



LEARNING OBJECTIVES

- Apply A3 thinking to a problem
- Understand the connection needed between the elements of the A3 to effectively address the problem
- Define a problem statement, objectives, scope, and current state
- Conduct Nemawashi with Key Stakeholders and the A3 Coach
- Flush out root causes for issues occurring in the process
- Develop and test countermeasures to achieve a desired future state

DESCRIPTION

In simple terms, an A3 is a Plan-Do-Check-Act story board on one piece of paper. It is the process taught us by Toyota to solve problems and coach problem solving. Following the 8-step problem solving methodology, the A3 owners solve problems under the guidance of a coach.

During this hands-on workshop, the participants will learn the foundations of problem solving and A3 thinking before applying them to a real situation. They will also learn and practice the role of the A3 coach.

In-Person Format: 8-hour workshop
Virtual Format: 3 x 2-hour Zoom sessions

Lean Management Systems